# TRAIN TALENT to RETAIN TALENT

come an in-demand employer by investing in the development of your employees. Employers who refuse to invest in their employees, risk increased turnover and suboptimal financial performance.

**GRCA GREATER READING** 

So, what is the optimal way to develop your employees? The Greater Reading Chamber Alliance (GRCA) provides this easy-to-follow training path to retain top talent.

#### 3. ESSENTIALS OF **EFFECTIVE MANAGEMENT**

Commitment to organizational growth requires a commitment to ongoing leadership development. This two-part program is designed for supervisors, managers and leaders wanting to breakthrough to the next level of growth and effectiveness.

#### 1. LEAD WORKER CERTIFICATE PROGRAM

This program is designed for employees who are responsible for overseeing front-line employees and establishing open communication, setting clear expectations and giving feedback to improve performance.

### 2. SUPERVISOR **CERTIFICATE PROGRAM**

This three-module program is ideal for recently promoted supervisors or an experienced supervisor wanting to sharpen and broaden their skills.

## 5. CUSTOMIZED **TRAINING**

Customized training addresses your organization's unique businesses needs with targeted learning objectives and a specific structure to meet your learning needs.

#### 4. LEADERSHIP ACADEMY

The Academy is an extensive program that is perfect for teams or departments wanting to reach their full performance potential or to prepare themselves for rapid growth.